

Puran Pun

59 Wheeler Way · Basingstoke · RG24 9TQ
puran@puranpun.com

Personal Profile

I am a highly motivated BSc Business Information Technology graduate and have experience in network engineering, where I installed and maintained the UK's fibre broadband network for residential customers and businesses on behalf of different broadband providers. I have worked in fast paced environments where attention to detail and the ability to prioritize and managing workload is crucial.

I am a reliable person with a strong work ethic, excellent communication skills and always willing to help others. I am looking for an IT Technician/Engineer role that matches my skill and experience.

Key skills

- While working with Openreach, I have gained valuable experience in installing and maintaining fibre broadband for residential customers and businesses, fixing and repairing faults on the network and troubleshooting broadband faults for the customer.
- I gained exceptional communication skills through working at Openreach by talking to customer through the process of installing the broadband and telephone line and demonstrating working service to the customer.
- High level knowledge of PC repairs and build, network repair and fault finding.
- Competent in web development and have build fully functional website and web apps using front end and back end technology
- I have developed my own portfolio website (www.puranpun.com) showcasing my web based projects using front end technology (React), using API's and using Node.js for backend technology
- I was able to develop technical IT knowledge, teamwork and communication skills during my studies at Bournemouth University by working with other students in various IT projects and completing tasks and meeting deadlines.
- I can work using my own initiative, as well as following instructions and working adequately as part of a team.

Employment History

Nov 2021 – Jan 2023 Openreach – Telecoms Engineer

- Was responsible in building the fibre network in Aldershot which involved installing fibre nodes from the telephone exchange up to the customer premises
- Installed and provided broadband and digital phone line services to customers and businesses
- Fixed network faults within the customer apparatus and demonstrated working service to the customer

July 2017 - Nov 2021 Game Digital PLC - Stock Administrator

- Liaising with line management to ensure all intake zones match the system
- Maintaining accurate stock records
- Reviewing monitor stock flow, liaise with staff and adjust accordingly

Sep 2015 - Feb 2016 Sainsbury's - General Assistant

- Helped customers with any queries that they have
- Replenished all the delivery stocks and worked through the back stock
- Worked with other team members to get as much of the delivery out to the shop floor during the busier period

- Oct 2014 - Mar 2015 at Siam Thai (Waiting Staff)
- Sep 2009 - July 2011 at Keystone (Warehouse Operative)
- July 2007 - Sep 2007 at Burger King (Crew Member)

Education

Bournemouth University, BSc Hons in Business Information Technology (2017)

Basingstoke College of Technology, Level 3 Extended Diploma in IT (2013)

GCSE in Maths (B) and English (C)

Reference available on request